



Holiday Letting Management Proposal

Accommodated is a family owned and operated business providing a tailored holiday letting management service to those who offer their homes or investment properties to the holiday accommodation market on a short term basis.

As holiday letting owners ourselves, we've become aware of the necessity for a more comprehensive and personalised management service for owners of holiday accommodation properties. At Accommodated, we understand the level of care and personal touch that is required to offer outstanding services to both our homeowner clients and vacationer customers.

To suit the varying needs of holiday property owners we offer 3 select management service categories. However, we can customise a service to match your requirements. Below are our 3 management service options:

BOOKING SERVICE:

- *Open 7 days a week to handle bookings and enquiries
- *List property on our website: www.accommodated.com.au
- *Feature and promote property regularly to our large database
- *Provide professional feedback to maximise full potential of property and business

STANDARD SERVICE:

- *Includes Booking Service
- *Partial management of property
- *Locally based management team
- *Manage guest/customer relations: e.g. queries, organise key, on call 24/7, etc.
- *Schedule cleaner, gardener, linen service and basic maintenance
- *Payment of staff wages and linen service: e.g. cleaner, gardener, etc.

COMPREHENSIVE SERVICE:

- *Includes Booking and Standard Services
- *Complete management of property
- *Payment of bills: e.g. rates, gas, electricity, property maintenance, etc.
- *Attend to specific requirements of property
- *Regular property inspections by management
- *Manage all household requirements: e.g. garbage bins, replenishments, property upkeep and major maintenance, etc.
- *Prepare property for guests on day of arrival: e.g. open blinds, get fires going, fresh flowers, etc

At Accommodated, we endeavour to provide our property-owner clients with the opportunity to maximise the potential of their holiday property to create a successful holiday let business. Our unique personalised service relieves you of the headache of management, as we will safeguard your property and business as it was our own providing you with a stress free investment which means more enjoyment and ultimately higher profits for you.

To ensure customer satisfaction we will go to greater lengths than your average agent to provide our holidaymakers an experience worth coming back to: a home away from home.

Please feel free to contact us if you have any questions regarding our holiday letting management services.

The Management Team

* If you would like to start a holiday letting business we offer a complete set-up service including purchasing of furniture, appliances, linen, and all other essential items required.